

GRADUATE STUDENT COUNCIL  
**UIC** UNIVERSITY OF ILLINOIS  
AT CHICAGO

**11/11/2010 – Meeting Minutes**

**Welcome: Deana Lewis (GSC President)**

**Fifi Logan**

***Head of Reference, Daley Library***

- If there things about the library you'd like to know, resources you'd like to know how to use. Set up an appointment to work one on one with a reference librarian – 2<sup>nd</sup> floor of the Daley Library.

Deana Lewis (GSC President): Could you talk about how we could request books, articles that are not in i-share?

FL: If a book isn't available in our libraries or i-share, Inter-library loan – you have to set up an account.

<http://www.uic.edu/depts/lib/circulation/services/ill/ill.shtml>

World-Cat Local [on the main library page] – searches libraries all over the world.

Shuang Zhou (Physics): To access these resources, do we have to use a computer on campus or can it be accessed remotely?

FL: You can access it anywhere, if you search through the library website, you be asked to authenticate your session using your netid & password

FL: Other resources: Citation manager: RefWorks. You need to set up an account.

<http://www.uic.edu/depts/lib/resources/refworks/>

Web of Science – journal impact factors.

**Carol Scherrer**

***Head of Information Services, Library of Health Sciences***

- Yes it takes time to learn about these resources it will save you time!

- On the library site, you can schedule appointments via Research Help and avail of the Research Guides by dept..

<http://library.uic.edu/lhs-chicago>

- A useful resource: Medical Reference: Mosby Dictionary of Medicine – for anyone to learn the meaning of certain terms.

<http://researchguides.uic.edu/content.php?pid=34440&sid=447492>

**Shannon Wilcox**

***Assistant Director Marketing & Web Communications, Campus Care***

<http://www.uic.edu/hsc/campuscare/>

- On website. Member ID for campus care = UIN #.

- Forms are on the left of the webpage - how to opt out, add family, etc.

- Benefits – contracted places you can go with 100% coverage.

# GRADUATE STUDENT COUNCIL

# **UIC** UNIVERSITY OF ILLINOIS AT CHICAGO

- Certificate of Coverage – details of policy
- Vision + dental are for a discounted fee [not the same deal as a healthcare] – locate providers who are contracted through United Health Programs. More complicated – have to call and find out details.

Q: Is this a replacement of VSP?

SW: Graduate assistants have these benefits with 25% appointment and greater.

Michael Ginsburg (Assoc. Vice Chancellor for Student Affairs): That is administered through UIC benefits center.

[http://www.uic.edu/depts/hr/uichr/relations/gradBenefits.html](http://www.uic.edu/depts/hr/uichr/rerelations/gradBenefits.html)

SW: You can make appointment with Vision + Dental now even though eligibility is not set during the add/drop period.

Abraam Yakoub (Pharmacology): Is it possible to get full coverage for vision and dental?

SW: It would cost you more in your Campus Care fee.

AY: Could have it optional – for those who want vision + dental.

SW: You can go out and buy a vision + dental plan.

Deana Lewis: Any suggestions you have can be forwarded to the GSC CampusCare rep who is on Campus Care committee so email us.

Roger Carlson: The website will have list of all insurance care programs that have vision + dental plans. Large deductible, no deductible, co-pay, etc. Healthcare is an individual issue – how much of your individual choice should be put on all students.

SW: Family Medicine has on-call physicians available by phone 24 hrs a day – if they authorize to go anywhere outside network, that will be accepted by Campus Care. That's the process to make sure you don't have to pay out of pocket for anything.

Jordan Gunn (Pharmacognosy): What does “authorized” mean? – a written document?

SW: The phone call is recorded into your medical record. If that doctor says you should go nearby, then you are authorized. You can get prescriptions filled at Walgreens or CVS but keep your receipt + with script to submit a claim. “Claims” are online to check status. You can appeal it there too.

Jesse Ackles (Linguistics): What's the turnaround time for reimbursements?

SW: About 30 days.

## **Dr. Roger Carlson**

### ***Director, Campus Care***

- Send us an email from the website if you need any clarification.

- About the 70-30 Emergency Room (ER) issue.

~250/1000 ER claims were for out-of-network visits. Only 50 were paid, others were denied. Average claims that came to us from ER visits to UIC hospital were ~\$700. Other ER claims were ~\$3000.

# GRADUATE STUDENT COUNCIL **UIC** UNIVERSITY OF ILLINOIS AT CHICAGO

The proposed change would keep premiums the same and increase out of network benefits. 70%-(30% you'd have to pay).

Jordan Gunn (Pharmacognosy): When is an ER visit without Family Medicine approval covered?

RC: If you are taken somewhere by paramedics – a life threatening emergency – the visit will be covered. Sometimes the Family Medicine physician doesn't pass it along to claims processor so you appeal the claim and you will be covered.

Q: We were just told that our phone call to Family Medicine would be documented.

RC: The call should be put in your medical record but sometimes it doesn't get done. We then ask for your phone bill to prove you called.

Q: How many calls don't get recorded properly? Should we be worried about it?

RC: There's no percentage. Sometimes the physicians are pretty busy. It would help if you ask for the name of the physician.

Harish Kanchi (GSC Treasurer): From the information we were presented last semester by the representative from the Campus Care Advisory Committee, it looked like Campus Care would pay more if there were no increase in premiums. What if more students avail of out-of-network visits after this plan?

RC: When we had \$35 co-pay, it decreased usage. I don't think the volume will increase when students have to pay 30% of the bill. With this we can make up for time physicians, claims processors and others spend on appeals. Also it is almost too late to seek a discount from hospitals by the time we do all appeals + claims.

HK: Down the line, you don't think the # users would increase?

RC: No they wouldn't.

Deana Lewis: Are/were there other alternatives to 70-30 split?

RC: This is best without a premium increase.

Michael Ginsburg (Assoc. Vice Chancellor for Student Affairs): We also talked to another vendor for insurance and they could provide out-of-network coverage for an added \$270-\$350/student. We can't give out-of-network coverage as a choice as that costs more. Should 13,000 students pay an additional \$300 for the benefit that ~200 students avail. Insurance policies balance costs over an entire base of population.

Holden Brown (GSC Vice President): What if one is admitted to an out-of-network hospital?

RC: That would not be an ER claim and would be covered as in-patient care.

Q: Has there been discussion about extended pharmaceutical benefits?

RC: We asked the pharmacy for an extension of the coverage plan and should see proposals soon. < 100 students/year reach the pharmacy's cap.

# GRADUATE STUDENT COUNCIL **UIC** UNIVERSITY OF ILLINOIS AT CHICAGO

Christopher Pelzmann (Mechanical and Industrial Eng.): With the current ER plan, can you give us a breakdown of cases that were denied?

RC: Well last year with the H1N1 scare, people had flu and went to any hospital. Also a large # of claims go to Rush. There are also a lot of claims without an ambulance bill. Overall, 40% of claims get approved after appeal.

Q: Is there a time limit to appeal a claim

RC: 1 year.

## **Project Award Presentation:**

### **Joseph van Dyk: Urban Innovation Symposium.**

<http://www.uppsa.org/>

It's a 3-part, cross-disciplinary symposium with 5 presenters on innovations in their field. It's on Feb 4<sup>th</sup>. We are asking for money to defray the costs of it. Partly sponsored by Urban Planning and Policy Grad. Students Association.

Juan Martinez (Sociology): Who are the speakers?

- Aaron Renn, Urbanophile
- Dr. Marcia Caton Campbell, Center for Resilient Cities
- James Patchett, Conservation Design Forum
- Dr. Annette Valenta of UIC's Health Informatics and Technology program
- Elise Zelechowski, Delta Institute

JM: How are you advertising?

Sara Amaral: UIC events page, student groups, The Reader, De Paul grad students, UIC Flames.

Stephen Davis (Anthropology): Is it free to grad students?

SA: There's a suggested donation for the beer/wine event.

Stephen Davis: How many people are you expecting?

SA: We can have 100 people for 1<sup>st</sup> part, 96 for 2<sup>nd</sup> part and 150 for the art gallery.

*Project Award passed with majority vote (1 abstention).*

## **Deana Lewis: Announcements**

- In February we will vote on moving the GSC officer elections to March instead of April. Send nominations – self-nominations or someone else to Anushka<aanand2@lac.uic.edu>.

Betul Demirkaya (Political Science): What are the requirements of the positions?

DL: The person must have been a GSC rep. for a year, must be in good academic standing, must be a full or half time student and as it is a full year appointment the person must not be graduating within the academic year 2011.

- Send feedback/suggestions you have about the library to Deana <dlewis25@uic.edu>.

- GSC academic workshops – starting in Feb.

- Travel awards – We have a growing waitlist for this quarter. Make sure you inform applicants from your dept. that if they miss the date to claim the award, we give the award to the next person in the waitlist.

# GRADUATE STUDENT COUNCIL **UIC** UNIVERSITY OF ILLINOIS AT CHICAGO

- Student Activities Funding Committee (SAFC) – they have a seminar soon on how to apply for funding a larger student event.

- Graduation 2011- If you are graduating let us <aanand2@lac.uic.edu> know so we can recognize you at our last meeting of the year.

Maksym Plakhotnyuk (Electrical and Computer Eng.): I want to announce an event for the Ukrainian student community in Chicago. Poster handed out + available here:

[http://www2.uic.edu/stud\\_orgs/gsc/documents/ZLUKACAMP\\_adn\\_eng.doc](http://www2.uic.edu/stud_orgs/gsc/documents/ZLUKACAMP_adn_eng.doc)

## Upcoming Spring Dates

| <b>Date</b>                         | <b>Time</b> | <b>Event</b>                     | <b>Location</b>     |
|-------------------------------------|-------------|----------------------------------|---------------------|
| Thursday, January 27 <sup>th</sup>  | 6p          | UIC Men's Bball                  | Pavilion            |
| Thursday, February 10 <sup>th</sup> | 5-7p        | GSC Meeting                      | SSB Conf B/C        |
| Thursday, February 23 <sup>rd</sup> | 5-7:30p     | Thirsty 4 <sup>th</sup> Thursday | Stanley's on Racine |
| Thursday, March 10 <sup>th</sup>    | 5-7p        | GSC Meeting                      | SSB Conf B/C        |
| Thursday, April 14 <sup>th</sup>    | 5-7p        | GSC Meeting                      | SSB Conf B/C        |